



10 WAYS TO
IMPROVE
EVERYONE'S
FUTURE

SUSTAINABLE DEVELOPMENT GOALS



Since it was founded, PROSOL has been promoting initiatives and actions that go hand-in-hand with the United Nation's Strategic Development Goals. It reaffirms that commitment by joining the **Global Compact** and the **Women's Empowerment Principles**.



We have always promoted sustainability. And today it's not an option; it's a responsibility. Joining the **Global Compact** and promoting the **Sustainable Development Goals** is a major step towards improving the future of everyone.



Since our very beginnings, there has always been a commitment to equality among all people and to supporting work-life balance so that no woman has to choose between her career and her family. This has led us to sign the **Women's Empowerment Principles**.



Rocío Hervella, Founder and CEO

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There are 17 Goals and 169 targets. Naturally, PROSOL's activities and initiatives do not impact the same way on all the objectives. We have selected those **where our work has the greatest impact.**

But doing is not enough; **we must also raise awareness about and address important issues** and create a chain of knowledge and awareness in our entire ecosystem of collaboration.

We at **PROSOL** want to **support and promote** our strong points: collaboration, leadership, the ambition to be better.

There are **two great pillars that support our vision of the SDGs: PROMUEVE**, our Social Impact Programme, which actively supports cultural, health and social galvanisation, **and our list of certifications**, which helps us maintain a constant push for improvement and for ensuring quality in all that we do.



2 ZERO HUNGER 	Zero Hunger / Food security and improved nutrition / Sustainable agriculture.
3 GOOD HEALTH AND WELL-BEING 	Ensure healthy lives / promote well-being for all.
4 QUALITY EDUCATION 	Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all.
5 GENDER EQUALITY 	Achieve gender equality and empower all women and girls.
8 DECENT WORK AND ECONOMIC GROWTH 	Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all..
9 INDUSTRY, INNOVATION AND INFRASTRUCTURE 	Inclusive infrastructure, innovation and sustainable infrastructure.
11 SUSTAINABLE CITIES AND COMMUNITIES 	Sustainable cities and communities.
12 RESPONSIBLE CONSUMPTION AND PRODUCTION 	Ensure sustainable consumption and production patterns.
13 CLIMATE ACTION 	Take urgent action to combat climate change and its impacts.
17 PARTNERSHIPS FOR THE GOALS 	Revitalize the Global Partnership for Sustainable Development.





We constantly assess the impact of our decisions and actions on our interest groups: **customers, team, suppliers, society and capital**. Our strategic decisions always weigh what is best for people, planet and product.




		Customer	Team	Suppliers	Society	Capital
2 ZERO HUNGER 	PRO MUEVE Donations to social organisations					
	BRC IFS BRC and IFS food safety certifications					
	Rainforest/Organic/Fairtrade sustainability certifications					
	Internal communication app on Food Safety					
3 GOOD HEALTH AND WELL-BEING 	PRO SALUD Health promotion programme for the PROSOL team					
	PRO MUEVE Promotion of healthy habits through sports sponsorships					
	BSafe certification of COVID-19 safe workspace					
	Extraordinary investments due to COVID-19					
	PRO TEGE Programme to prevent and reduce workplace accidents					
4 QUALITY EDUCATION 	PRO DUAL Dual Vocational Training Programme to improve employability					
	PRO SCHOOL Talent training and promotion					
	Internal training platform that is interactive, accessible and flexible					
	On-boarding training for new hires					
	Aula del Café in Palencia: Promotion of coffee culture					
5 GENDER EQUALITY 	efr Responsible family business. 50+ work-life balance measures					
	Signatories to the Women's Empowerment Principles for gender equality					
	Equality Plan with more than 25 measures					
	Support Protocol for victims of gender violence					
	Prevention Protocol against workplace harassment					
8 DECENT WORK AND ECONOMIC GROWTH 	On-boarding training for new hires					
	Leadership model					
	PRO TEGE Programme to prevent and reduce workplace accidents					
	App for the PROSOL Team portal					
	Code of Ethical Behaviour and General Regulations					
	Digital Disconnection Protocol					

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		Customer	Team	Suppliers	Society	Capital
 ISO 14001 Environmental Management System						
 Code Of Good Trade Practices In Food Procurement						
Digital Factory: real-time info on all manufacturing processes						
Digital transformation of job positions						




 Promotion and support of young artistic talent						
 Palencia Organ School Provincial cultural development						
 Kosher and Halal religious certifications						





 Zero waste production centre						
 Circular economy principles in all our processes						
 ISO 14001 Environmental Management System						
 Triple sustainability*: Rainforest and Fairtrade certifications						
Eco-design: 100% compostable capsules and rPET in instant coffee containers						
 Donations to food banks, hospitals and other institutions						

*Environmental, social and economic sustainability



Annual calculation of carbon footprint						
Energy efficiency via residual heat use						
Reduction of particulate emissions to maintain cleaner air						
 ISO 14001 Environmental Management System						



Collaborative ecosystem across the entire value chain: sharing knowledge						
Projects with objectives endorsed by the European Investment Bank						
Signatories to the Global Compact						
Partnerships with technology centres and universities for technological exchange						
Sectoral and social organisations: FIAB, AECafé, EFCL						
 Local partnerships for promoting coffee culture: Aula del Café						
 Dual Vocational Training Programme to improve employability						
Leading technological support (SAP, MS) to be a DATA DRIVEN COMPANY						



IN SHORT

CUSTOMER	TEAM	SUPPLIERS	SOCIETY	CAPITAL
<p>2 ZERO HUNGER</p> <p>9 INDUSTRY, INNOVATION AND INFRASTRUCTURE</p> <p>11 SUSTAINABLE CITIES AND COMMUNITIES</p> <p>12 RESPONSIBLE CONSUMPTION AND PRODUCTION</p> <p>17 PARTNERSHIPS FOR THE GOALS</p>	<p>2 ZERO HUNGER</p> <p>3 GOOD HEALTH AND WELL-BEING</p> <p>4 QUALITY EDUCATION</p> <p>5 GENDER EQUALITY</p> <p>8 DECENT WORK AND ECONOMIC GROWTH</p> <p>9 INDUSTRY, INNOVATION AND INFRASTRUCTURE</p> <p>17 PARTNERSHIPS FOR THE GOALS</p>	<p>4 QUALITY EDUCATION</p> <p>8 DECENT WORK AND ECONOMIC GROWTH</p> <p>9 INDUSTRY, INNOVATION AND INFRASTRUCTURE</p> <p>17 PARTNERSHIPS FOR THE GOALS</p>	<p>2 ZERO HUNGER</p> <p>3 GOOD HEALTH AND WELL-BEING</p> <p>4 QUALITY EDUCATION</p> <p>5 GENDER EQUALITY</p> <p>9 INDUSTRY, INNOVATION AND INFRASTRUCTURE</p> <p>11 SUSTAINABLE CITIES AND COMMUNITIES</p> <p>12 RESPONSIBLE CONSUMPTION AND PRODUCTION</p> <p>13 CLIMATE ACTION</p> <p>17 PARTNERSHIPS FOR THE GOALS</p>	<p>3 GOOD HEALTH AND WELL-BEING</p> <p>5 GENDER EQUALITY</p> <p>8 DECENT WORK AND ECONOMIC GROWTH</p> <p>9 INDUSTRY, INNOVATION AND INFRASTRUCTURE</p> <p>17 PARTNERSHIPS FOR THE GOALS</p>